



Your Global Marking Partner since 1940

WARRANTY STATEMENT

Automator warrants the Automator branded products against defects in material and workmanship under normal use for a period of ONE (1) year from the date of delivery ("Warranty Period").

Written notice to Automator has to be given within eight (8) days from detection of any defect.

During the warranty period Automator will either (1) repair the defect at no charge using new or refurbished replacement parts or (2) exchange the parts with components that are new or serviceable used.

Repaired products as per (1) or (2) will be available EXW Automator factory.

In case of reparation and / or substitution of the parts, 6 months of warranty will be granted only on the repaired and / or replaced parts. Complete system warranty will be not extended.

RETURN OF DEFECTIVE PARTS:

Defective parts must be returned to Automator and will be subject to verification at its own facilities in order to detect the real defects or otherwise identify external reasons that may have caused the damage. If no defects to the parts are found, Automator reserves the right to charge the full cost of the parts previously replaced under warranty.

Costs for returning the parts to Automator:

Automator does not bear any cost and risk of transport of defective, repaired and / or replaced parts including any customs charges.

EXCLUSIONS:

Warranty does not apply:

- a) to damages caused by accident, abuse, misuse, flood, fire, earthquake and any other external causes;
- b) to damages caused by improper and / or poor installation;
- c) to damages caused by poor or inadequate maintenance;
- d) to damages caused by the use of abnormal voltage or electromagnetic fields;
- e) to damages caused by operating the product outside the permitted or intended uses described by Automator including environmental conditions like moistures, dirtiness, pollution etc...
- f) to consumable parts;
- g) to cosmetic damages, including but not limited to scratches and dents unless failure has occurred due to a defect in materials or workmanship
- h) in case non-original Automator branded parts are used
- i) in case products are purchased from non-official dealer.
- j) in case the seal is damaged or not intact.

TRAVEL EXPENSES:

Travel expenses and labor of the technician at the customer's plant to eliminate any defects will be fully charged.

INTERNATIONAL APPLICABILITY:

Automator warrants that products are repaired according the foregoing conditions (1) or (2) without territorial exclusions.

Yet, if products are installed in a country other than the one in which the product purchase took place, extra charges to cover the expenses of the local distributor apply.

AUTOMATOR (SUISSE) SAGL

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LIABILITY:

EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE EXTENT PERMITTED BY LAW, AUTOMATOR IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE; LOSS OF REVENUE; LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS); LOSS OF THE USE OF MONEY; LOSS OF ANTICIPATED SAVINGS; LOSS OF BUSINESS; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REPUTATION; LOSS OF, DAMAGE TO OR CORRUPTION OF DATA; OR ANY INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE HOWSOEVER CAUSED.

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